



A community providing complex care and independent housing for seniors  
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## **Columbus Residence – LTC Visitation Safety Plan**

**Date:** July 15, 2020

**Administrator:** Jaime Ascher

**Care Home:** Columbus Residence

**Contact Number:** 604-321-4405 ext 106

This safety plan for essential and Social Visits complies with the updated infection control requirements for the *BC Centre for Disease Control (BCCDC) Infection Prevention and Control Requirements for COVID-19 in LTC and Seniors AL: June 30*

[http://www.bccdc.ca/Health-Info-Site/Documents/COVID19\\_LongTermCareAssistedLiving.pdf](http://www.bccdc.ca/Health-Info-Site/Documents/COVID19_LongTermCareAssistedLiving.pdf)

As part of implementing additional measures to allow Social Visits, we will continue to engage with residents, their families, and staff regarding infection control practices, collective risks and collective accountability. We strive to manage the challenging balance of safety and quality of life that will require the continued collaboration and mutual accountability of residents, families and staff through the coming 12 plus months.

In order to protect our residents, their designated visitor and staff members, precautions must be taken to minimize any risk of COVID-19 transmissions when social visiting.

### **The following steps have been implemented to accommodate All Visits:**

- **Designated Visitor must complete the Social Visitor Consent Form and return to Columbus Residence prior to booking first visit**
  - **Note: If the resident is receiving essential visit(s), then this essential visitor or one of the essential visitors should also be the designated visitor for Social Visits.**
- All Social Visits will be **booked in advance**.
  - Booking Social Visits will be done through our visits booking email: [visits@columbusresidence.ca](mailto:visits@columbusresidence.ca)
  - In the event that the Designated Visitor is not an email user, they will call the front office at 604-321-4405 during the hours of 9am to 2pm, Monday to Friday (not on weekend or Statutory holidays), to make their booking requests.
  - We have 2 Stations for the Social Visits, so will have **a maximum of 2 Designated Visitors on-site at any one time.**
- **Prior to each visit, it is recommended that the Designated Visitor complete a self-assessment at <https://bc.thrive.health/covid19/en> and confirm they have no symptoms of illness**
- **On arrival, Designated Visitors will be met by a staff member who will:**

- Assess visitor for any COVID-19 symptoms using the LTCF COVID-19 VISITOR ASSESSMENT FORM and check their temperature
  - Request visitor to sanitize their hands and don their mask if not already wearing it. Mask will be worn for the duration of the visit.
- While at Columbus Residence, visitors must practice physical distancing, hand hygiene, respiratory and cough etiquette.
- The Visitor must go directly to the designated visiting area.
  - All Social Visits will be outside in the Courtyard, weather permitting.
    - There will be **two visiting stations** set up at the back of the courtyard, near the Recreation/Activity Room windows.
    - **Designated Visitors will not enter Columbus Residence**, they will remain outside.
    - When the Designated Visitor arrives, they will stay on the outside of the rail/fence, and go directly to the middle table where a staff member will do visitor screening, including temperature check and the health screening questionnaire.
    - Once screening is complete, and the visit is approved, the Designated Visitor will follow directions from the staff member as to which visiting station and chair they will proceed to.
    - If it is heavily raining, **visits may be cancelled**. Staff will call to inform the Designated Visitor with as much advance notice as possible.
      - **Contingency Plan**, in the event of very poor weather conditions:
        - If available, the Resident Kitchen will be used for one Social Visit at a time. The Kitchen will be sanitized prior and after the visit.
        - If available, the Hair Salon will be used for one Social Visit at a time. The Hair Salon will be sanitized prior and after the visit.
        - The Designated Visitor will enter Columbus Residence at the far end of the Courtyard, near the Activity room windows. Screening will happen at the door, and the Designated Visitor will be accompanied down the short hallway to the Resident Kitchen or Hair Salon. Upon completion of the Social Visit, the Designated Visitor will be accompanied to the same exit and leave immediately.
        - Another option may be to change a Social Visit to a Window Visit.
- Infection Prevention and Control Procedures:
  - Staff responsible for facilitating the Social Visits will sanitize the visiting stations prior to and after every visit.
  - Transporting of residents between visits will happen following a schedule between the Visit Facilitator and Care Staff.
  - Staff will conduct the Designated Visitor screening, including temperature checks, assessment form and visual symptom check.
  - Staff will provide information about infection control procedures, including hand hygiene, donning a mask and safe physical distancing. A poster board will also be present with posters.
- Items may not be given directly to residents, the current drop-off procedures remain in place.

- **Visits will be scheduled in 30 minute time slots. Designated Visitor is to:**
  - Arrive 5 minutes before the scheduled visit for visitor screening.
  - Expected to be on time for their visit and not stay longer than their allotted time.
  - Exit Columbus Residence grounds immediately after the visit. Social Visit times have been staggered to ensure not more than two Designated Visitors are on-site at a time.
  
- **Columbus Residence will continue to provide Virtual Visits and Window Visits, however adding Social Visits will affect the number of Virtual Visits and Window Visits we will have available to book.**
  - For individuals who currently have regularly scheduled Virtual Visits and/or Window Visits, these scheduled times will be affected.
  - Designated Visitors attending Social Visits will no longer have Virtual Visits scheduled. We will be keeping the limited times for Virtual Visits for those family members or loved ones that are not the Designated Visitors.
  - Window Visit times will only be scheduled for individuals coming in from out of town, who are not the Designated Visitor, when the schedule permits.
  - This will be reassessed after a trial period, no less than once per month. Reassessment will include designated visiting areas, hours and days. When there are changes, we will notify the Columbus Residence Community.
  
- **All Visitors (Exemptions, Essential & Social) entering Columbus Residence will fill out the Sign-in sheet at the Front Entrance. These Visitors go directly to the front desk for screening upon entering.**
  
- **In an effort to foster equity between residents with visitors and those without, Recreation staff will prioritize programming for residents without visitors.**
  
- **If there is not 100% adherence to the Safety Plan, the Designated Visitor will be asked to leave Columbus Residence immediately.**
  - If this occurs, a conversation with the Administrator or designated Manager will need to be arranged and held prior to booking any further Social Visits.
  
- **All Visits will be cancelled if an outbreak has been declared.**